



(504)909-2220

www.swim-smart.net

Adult Policy Acknowledgement & Understanding Form

Your Name

Payment – Being current with payment is required BEFORE you get in the water. If payment is not made by the 2nd class, the credit card we have on file for you will be charged automatically. If you wish to pay week by week instead of monthly, the class fee is \$25 each class but this, too, must be paid BEFORE you get in the water. Failure to keep your payment current may result in losing your preferred time and day.

Class size – While a class may start out smaller, there can be as many as 4 students per class. Learning continues through watching and listening to other students even when it is not your turn.

Timeliness - The swim lesson appointment is the time the lesson begins on the same day, at the same time 4 weeks in a row. Classes start and end on time. Come properly dressed to be in the water when class begins.

Make-up Policy - To maintain the integrity of our classes regarding content, size, consistency, and progression, we cannot offer make-ups or refunds for missed lessons with less than 24 hours notice. If you are a no-show or no-call, your lesson and money are lost. If notice is given with less than 24 hours, a doctor's note will be required to qualify for and schedule a make-up lesson. We offer ONE make-up lesson per month per student. Extraordinary and extended illnesses will be handled case-by-case. Be sure to contact Swim-Smart @ Harry's either by calling and if no-phone answers, leaving a message or by sending an email. Contact information is above.

Uncontrollable Closures Policy - Swim-Smart @ Harry's makes every effort to remain open and operational in all weather and under all circumstances. On the rare occasion that a situation outside of our control does occur, we will extend a credit to all students whose classes had to be canceled.

Student's Initials Indicate Understanding/Agreement	Swim-Smart at Harry's Policies
	If I come under a physician's care during the course of instruction at Swim-Smart, I understand and agree that it is my responsibility to notify the office before the start of class.
	I understand that due to the operational costs, tuition for swim lessons is non-refundable. In cases of medical emergencies, credit for future lessons may be extended to customers.
	I understand to be dress and ready for my appointed class time.
	I understand that there may be up to 4 students in a class.

Student's Signature	Date